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PATENT & TRADEMARK OFFICE

Information Disclosure Statement - Section 2. FORM PTO - 1449 (Modified)

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Section 2. Form PTO - 1449 (Modified)


<b>FORM PTO-1449</b> (Modified)  U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE  INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)  (37 CFR 1.98(b))	Atty. Docket No. <b>CELLIT-003XX</b>	Serial No. <b>09/456,166</b>
	Applicants <b>Jose Villena Eyal Ben-Chanoch</b>	
	Filing Date <b>December 7, 1999</b>	Group <b>2742 Technology Center 2600</b>

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U.S. PATENT DOCUMENTS

EXAMINER'S INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILE NO DATE IF APPROPRIATE
JB	RE 3 641 6	11/30/1999	Szlam et al.	379	88.09	
	3 3 3 3 2 7 1	07/25/1967	S. J. Robinson, et al.	343	113	
	4 0 6 6 8 4 7	01/03/1978	Giordano	179	99	
	4 2 8 6 1 1 8	08/25/1981	Mehaffey et al.	179	18 D	
	4 3 5 6 3 4 8	10/26/1982	Smith	179	1 MN	
	4 3 9 2 1 2 9	07/05/1983	Mehaffey et al.	340	765	
	4 4 0 8 1 0 0	10/04/1983	Pritz et al.	179	27 D	
	4 4 7 7 6 9 8	10/16/1984	Szlam et al.	179	90 BD	
	4 4 9 4 2 2 9	01/15/1985	Jolissaint	370	58	
	4 5 1 0 3 5 1	04/09/1985	Costello et al.	179	27 D	
	4 5 4 0 8 5 5	09/10/1985	Szlam et al.	179	84 R	
	4 5 9 3 2 7 3	06/03/1986	Narcisse	340	539	
	4 5 9 9 4 9 3	07/08/1986	Cave	179	18 FH	
	4 6 0 0 8 1 4	07/15/1986	Cunniff et al.	179	18 BC	
	4 6 7 7 6 6 3	06/30/1987	Szlam	379	211	
	4 6 9 2 8 5 8	09/08/1987	Redford et al.	364	200	
	4 6 9 4 4 8 3	09/15/1987	Cheung	379	34	
	4 7 2 0 8 5 3	01/19/1988	Szlam	379	211	
	4 7 4 2 5 3 7	05/03/1988	Jesurum	379	351	
	4 7 4 2 5 3 8	05/03/1988	Szlam	379	361	
	4 7 4 2 5 3 9	05/03/1988	Szlam	379	377	
	4 7 5 7 2 6 7	07/12/1988	Riskin	379	113	
	4 7 8 2 4 6 3	11/01/1988	Sanders	364	900	
	4 7 8 2 5 1 0	11/01/1988	Szlam	379	88	
	4 7 9 2 9 6 8	12/20/1988	Katz	379	92	
	4 7 9 7 9 1 1	01/10/1989	Szlam et al.	379	67	
	4 8 1 1 2 4 0	03/07/1989	Balluo et al.	364	518	
	4 8 2 9 5 6 3	05/09/1989	Crockett et al.	379	309	
	4 8 5 8 1 2 0	08/15/1989	Samuelson	364	401	
JB	4 8 6 6 6 3 8	09/12/1989	Cosentino et al.	364	521	

EXAMINER 	DATE CONSIDERED <b>5/31/03</b>
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## U.S. PATENT DOCUMENTS

EXAMINER INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
JB	4 8 8 1 2 6 1	11/14/1989	Oliphant et al.	379	215	
	4 8 9 4 8 5 7	01/16/1990	Szlam et al.	379	67	
	4 8 9 6 3 4 5	01/23/1990	Thorne	379	67	
	4 9 3 3 9 6 4	06/12/1990	Girgis	379	67	
	4 9 3 9 7 7 1	07/03/1990	Brown et al.	379	67	
	4 9 3 9 7 7 3	07/03/1990	Katz	379	204	
	4 9 8 8 2 0 9	01/29/1991	Davidson et al.	370	58	
	5 0 2 1 9 7 6	06/04/1991	Wexelblat et al.	364	521	
	5 0 4 1 9 9 2	08/20/1991	Cunningham et al.	364	518	
	5 0 6 2 1 0 3	10/29/1991	Davidson et al.	370	58.1	
	5 0 7 0 5 2 5	12/03/1991	Szlam et al.	379	196	
	5 1 1 5 5 0 1	05/19/1992	Kerr	395	600	
	5 1 1 9 0 7 2	06/02/1992	Hemingway	340	573	
	5 1 1 9 4 7 5	06/02/1992	Smith et al.	395	156	
	5 1 2 1 4 7 7	06/09/1992	Koopmans et al.	395	156	
	5 1 7 5 7 6 1	12/29/1992	Ramsey et al.	379	89	
	5 1 7 9 6 5 7	01/12/1993	Dykstal et al.	395	161	
	5 1 7 9 7 0 0	01/12/1993	Aihara et al.	395	650	
	5 1 8 1 2 3 6	01/19/1993	LaVallee et al.	379	67	
	5 2 0 6 9 0 3	04/27/1993	Broomfield et al.	379	309	
	5 2 1 4 6 8 8	05/25/1993	Szlam et al.	379	67	
	5 2 7 6 7 3 1	01/04/1994	Arbel et al.	379	88	
	5 3 0 9 5 0 5	05/03/1994	Szlam et al.	379	88	
	5 3 0 9 5 1 3	05/03/1994	Rose	379	265	
	5 3 3 5 2 6 9	08/02/1994	Steinlicht	379	266	
	5 3 4 5 5 8 9	09/06/1994	King et al.	395	650	
	5 3 5 7 2 5 4	10/18/1994	Kah	342	42	
	5 3 8 6 4 1 2	01/31/1995	Park et al.	370	53	
✓	5 4 2 8 8 2 7	06/27/1995	Kaaser	455	161.3	
JB	5 4 3 0 7 9 2	07/04/1995	Jesurum et al.	379	67	

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## U.S. PATENT DOCUMENTS

EXAMINER INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
JS	5 4 4 0 6 1 6	08/08/1995	Harrington et al.	379	88	
	5 4 9 0 2 1 1	02/06/1996	Adams	379	265	
	5 5 0 0 8 9 1	03/19/1996	Harrington et al.	379	265	
	5 5 1 1 1 1 2	04/23/1996	Szlam	379	88	
	5 5 1 1 1 1 7	04/23/1996	Zazzera	379	265	
	5 5 1 9 7 7 3	05/21/1996	Dumas et al.	379	265	
	5 5 3 3 1 0 9	07/02/1996	Baker	379	201	
	5 5 3 5 2 7 0	07/09/1996	Doremus et al.	379	266	
	5 5 4 6 4 5 6	08/13/1996	Vilsoet et al.	379	265	
	5 5 5 3 1 3 3	09/03/1996	Perkins	379	265	
	5 5 6 8 5 4 4	10/22/1996	Keeler et al.	379	273	
	5 5 7 9 3 6 8	11/26/1996	Berkum	379	15	
	5 5 8 1 6 0 2	12/03/1996	Szlam	379	67	
	5 5 8 6 1 7 8	12/17/1996	Koenig	379	265	
	5 5 8 8 0 4 5	12/24/1996	Locke	379	67	
	5 5 9 4 7 8 1	01/14/1997	Kozdon et al.	379	60	
	5 5 9 4 7 9 1	01/14/1997	Szlam et al.	379	265	
	5 6 1 9 5 5 7	04/08/1997	Berkum	379	88	
	5 6 2 3 5 4 0	04/22/1997	Morrison et al.	379	115	
	5 6 7 5 6 3 7	10/07/1997	Szlam et al.	379	142	
	5 6 8 9 2 4 0	11/18/1997	Traxler	340	573	
	5 6 9 6 8 1 8	12/09/1997	Doremus et al.	379	265	
	5 7 1 4 9 3 2	02/03/1998	Castellon et al.	340	539	
	5 7 1 5 3 0 7	02/03/1998	Zazzera	379	265	
	5 7 2 2 0 5 9	02/24/1998	Campana	455	226.2	
	5 7 2 2 0 6 4	02/24/1998	Campana	455	351	
	5 7 2 9 6 0 0	03/17/1998	Blaha	379	265	
	5 7 4 2 2 3 3	04/21/1998	Hoffman et al.	340	573	
	5 8 1 5 5 6 5	09/29/1998	Doremus et al.	379	265	
JS	5 8 2 5 2 8 3	10/20/1998	Camhl	340	438	

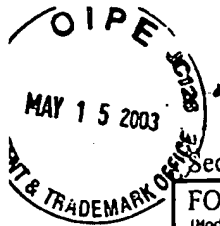
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## U.S. PATENT DOCUMENTS

EXAMINER INITIALS	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILED DATE IF APPROPRIATE
SP	5 8 2 5 8 6 9	10/20/1998	Brooks et al.	379	265	
	5 8 2 8 7 3 1	10/27/1998	Szlam	379	88	
	5 8 3 2 0 5 9	11/03/1998	Aldred et al.	379	34	
	5 8 3 2 0 7 0	11/03/1998	Bloom et al.	379	265	
	5 8 5 7 0 1 4	01/05/1999	Sumner et al.	379	93.02	
	5 8 6 4 6 1 5	01/26/1999	Dezonno	379	265	
	5 9 4 0 4 9 4	08/17/1999	Rafacz	379	265	
	5 9 6 3 6 3 5	10/05/1999	Szlam et al.	379	309	
	5 9 9 1 3 9 4	11/23/1999	Dezonno et al.	379	265	
	6 0 4 4 1 4 6	03/28/2000	Gisby et al.	379	265	
	6 0 4 4 3 5 5	03/28/2000	Crockett et al.	705	8	
	6 1 1 8 7 6 3	09/12/2000	Trumbull	370	231	
	6 1 3 4 5 3 0	10/17/2000	Bunting et al.	705	7	
	6 1 5 7 6 5 5	12/05/2000	Shtivelman	370	412	
	6 2 6 9 1 5 3	07/31/2001	Carpenter	379	88.02	
	6 2 7 2 3 4 7	08/07/2001	Griffith et al.	455	445	
	6 3 1 4 0 8 9	11/06/2001	Szlam et al.	370	270	
	6 3 5 9 8 9 2	03/19/2002	Szlam	370	401	
✓	6 3 5 9 9 8 2	03/19/2002	Foster et al.	379	266.06	
SP	6 3 6 2 8 3 8	03/26/2002	Szlam et al.	345	762	

## U.S. PATENT APPLICATION PUBLICATION

EXAMINER INITIALS	APPLICATION NUMBER	FILING DATE	APPLICANT	CLASS	SUBCLASS	
SP	2002 0 0 4 7 8 5 9	04/25/2002	Szlam et al.	345	705	
	2002 0 0 6 7 8 2 2	06/06/2002	Cohen et al.	379	265.12	
	2002 0 1 4 3 8 7 8	10/03/2002	Birnbaum et al.	709	205	
	2002 0 1 4 5 6 2 4	10/10/2002	Szlam et al.	345	738	
SP	2002 0 1 6 1 8 9 6	10/31/2002	Wen et al.	709	227	

## FOREIGN PATENT OR PUBLISHED FOREIGN PATENT APPLICATION

	DOCUMENT NUMBER	PUBLICATION DATE	COUNTRY OR PATENT OFFICE	CLASS	SUBCLASS	TRANSLATION YES
SP	EP 0 8 5 5 8 2 6	07/29/1998	European Patent Office	H04M	3/50	X

## OTHER DOCUMENTS (Including Author, Title, Date\*\*, Relevant Pages, Place of Publication\*\*\*)

SP	M2 Presswire, 3COM: Cell IT launches breakthrough multimedia call center solution based on high speed 3Com systems; March 4, 1998; 1-3 webpages; Coventry
SP	AT & T Technology; In The Forefront With Integrated Call Centers; Winter 1992; 1-7 webpages; New York
SP	Telemarketing & Call Center Solutions; How a Travel-Industry Call Center Excels; Sep 1997; 1-2 webpages; Norwalk

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